



COMPANY PRESENTATION

HOW CAN I OPTIMIZE THE EFFECTIVENESS OF MY IT PROCESSES?

WHY SHOULD I IMPLEMENT IT GOVERNANCE?

HOW 'GREEN' IS MY IT ORGANIZATION?

DO I NEED TO GO FOR A SERVICE-ORIENTED APPROACH LIKE SOA?

HOW TO MANAGE RISKS AS PART OF MY GOVERNANCE, PROCESSES AND PROJECTS?

HOW CAN I GET MY DERAILED PROJECT BACK ON TRACK?

HOW TO SPEED UP MY SYSTEMS DEVELOPMENT LIFE CYCLE?

DOES MY IT ORGANIZATION COST TOO MUCH?



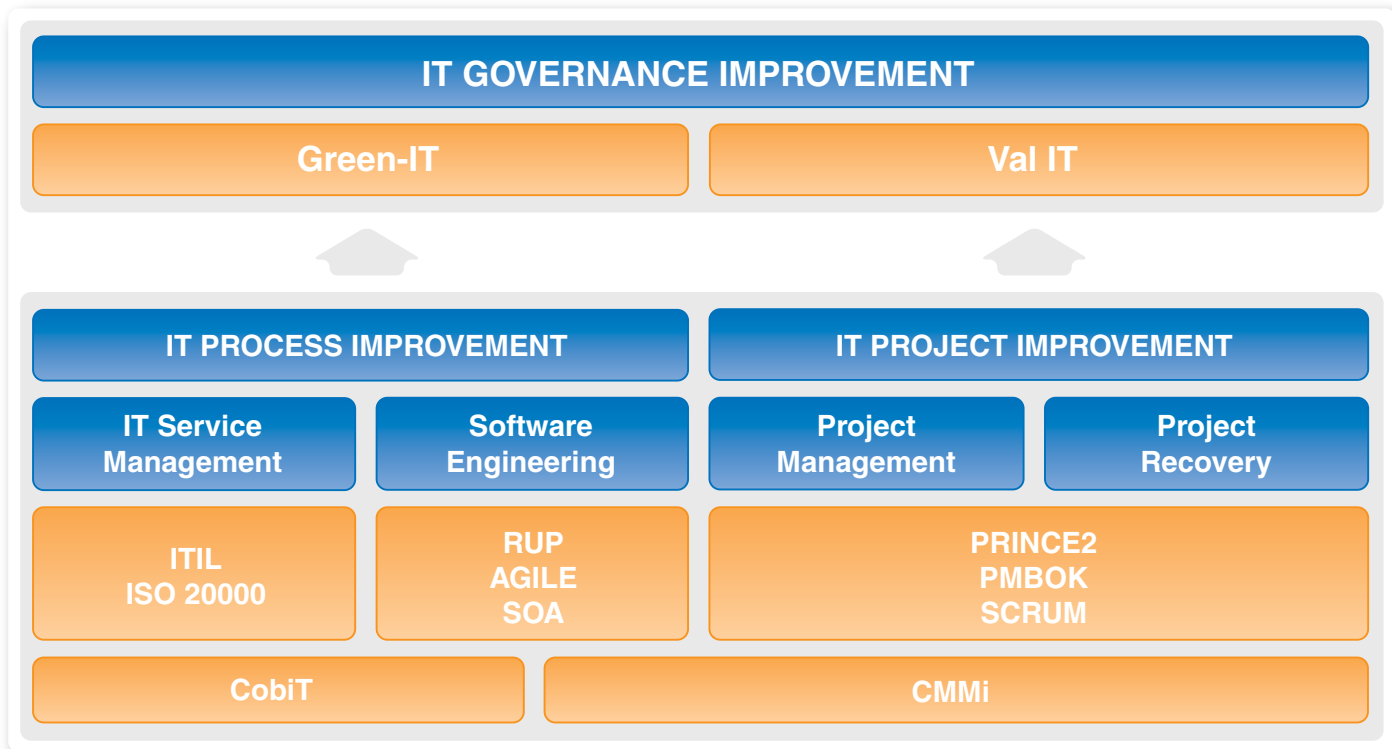
PROCESS & PROJECT IMPROVEMENT
FOR BETTER IT GOVERNANCE

“ADJUGO, Are, Atum: To Link, To Join, To Unite¹”

OUR VISION

At ADJUGO we believe that IT Governance is the cornerstone of decent ICT management.

As organizations strive for higher profitability and increased agility, ICT departments are forced to manage their operations more effectively and more efficiently. These objectives can be achieved by improving the quality of IT processes and IT projects, ultimately contributing to a higher level of IT Governance.



OUR SERVICE DOMAINS

1. IT GOVERNANCE IMPROVEMENT

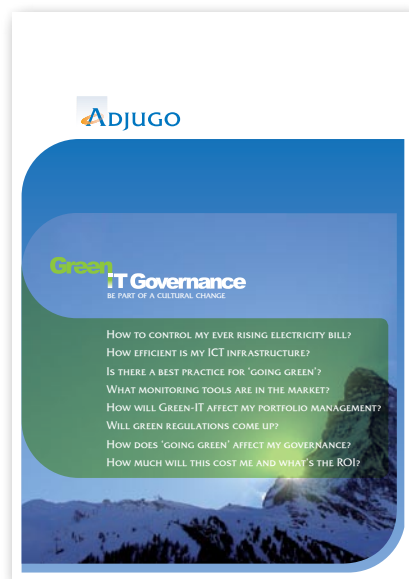
The most commonly known framework to implement or assess IT Governance is **Val IT_{TM}**. With the increased focus on corporate and IT Governance, Val IT has quickly gained popularity.

The same holds for **Green-IT**. As both organizations and consumers are getting more and more conscious about the environment, there is an increased pressure on IT departments to manage and govern their ICT more efficiently and more environmentally friendly. Our innovative Green-IT services address this challenge.

With Val IT and Green-IT in mind, ADJUGO supports you in setting up an IT Governance improvement program that will help you reaching a higher maturity level. It will allow you to becoming more agile, leaner and able to respond faster to market requirements.

2. IT PROCESS IMPROVEMENT

For the improvement of IT service management processes, the **ITIL®** framework has become a de facto standard. ITIL also forms the basis of the **ISO-20000** standard. A third important standard in this area is **CobiT®**. ADJUGO helps you in adhering to best practice approaches for IT service management, thereby raising the maturity of your IT management processes.



¹ L. Junius Moderatus Columella, 1st Century AD

*What ADJUGO stands for:
Strategic Consulting, Extensive Experience & Expertise,
Quality, Flexibility, Professionalism, Pragmatism*

CMMi® describes a model for Software Engineering, with the objective to increase the maturity by delivering quality software in a predictable manner. Both **RUP®** and **AGILE** Software Development can lead to this high-level maturity, especially when combined with **SCRUM** as a compatible project management methodology. A relatively new concept is Service Oriented Architecture (**SOA**) which is gaining increased popularity due to its extremely high agility and increased functional re-usability.

3. IT PROJECT IMPROVEMENT

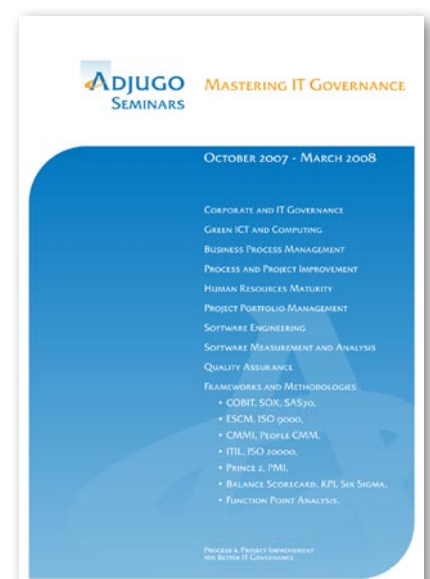
In the area of Project Improvement, ADJUGO first of all offers highly qualified project managers. They all have run a variety of missions and help you to meet your objectives. Our certified consultants (**PRINCE2** and **PMBOK**) can manage your projects from a to z and coach your internal teams to ensure everyone is at the same page. Next to project management, ADJUGO offers project recovery and mediation services. We contribute by assessing and saving the project, put it back on the rails again, restore confidence, (re)introduce good practices and motivate the team.

OUR SERVICES

For each of these 3 domains, we provide consultancy, assessment and risk management services. As managing the human aspect is key throughout all our services, we complement our services by offering training programs, coaching and awareness sessions.

- » **Consultancy:** ADJUGO offers a broad range of consultancy services ranging from small mentoring assignments to large scale collaborative projects.
- » **Assessment:** When performing an assessment (or audit), we provide an independent opinion on the quality of a certain process or project. The basis of performing an assessment is a standard control framework.
- » **Risk Management:** Risk management is a key element to decent IT governance, process and project management. ADJUGO offers risk management services to ensure there is a sound balance between risks & internal controls and risk & return.
- » **Training:** ADJUGO offers a broad range of trainings, all related to mastering IT Governance. We can set up an in-house training roadmap, assess your IT human resources, provide follow-up coaching and organize specific workshops.
- » **Coaching:** ADJUGO helps you in motivating your employees to ensure a smooth adoption of change. This can be organized in one-to-one sessions or in small groups.
- » **Awareness:** A very cost efficient and effective way of creating awareness is by organizing so-called 'briefings'. A briefing is a short interactive presentation (2 to 4 hours max), which we organize in your organization around a specific subject.

In summary, ADJUGO helps you in doing better and standardize what you do well, helps you improve processes that need improvement, will contribute to solving problematic projects, and brings innovative software development where it is useful. We will practice careful change management and introduce inspiring and motivating practices, and our experts will share their extensive experience with you and your staff.



If you would like to have more information on ADJUGO, please contact Thierry Holoffe or Chris Verlinden at +32 2 734 7132 or visit our website at www.adjugo.com.

ADJUGO SA/NV

BLD LAMBERMONTLAAN 336
B-1030 BRUSSELS
BELGIUM

T + 32 2 734 7132
F + 32 2 734 7232

WWW.ADJUGO.COM
WWW.GREEN-ICT.COM



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