



Business and IT alignment

Business-IT alignment for a leading Belgian industry

A multinational multiple industries company headquartered in Belgium, while in the midst of a reorganization saw the need to bring structure and alignment to their vital business records. Consolidating the ICT departments, while giving the production divisions more autonomy, put additional pressure on the intra-company working relationships.

Adjugo is providing consultancy and expertise in getting the information needed for vital documents such as Service Catalogues, OLA's, and Underpinning Contracts; then getting them written and agreed to. Thus relieving some of the pressures of doing business.

PWC and ADJUGO suppliers of strategic IT services to EU.

PWC and ADJUGO will provide strategic IT services to most of the European Institutions, for a period of 4 years. As exclusive subcontractor, ADJUGO will work closely with PWC to develop partnerships inside the different European administrations and agencies.

ADJUGO will mainly focus on high level consultancy and studies in IT Governance (IT strategy, enterprise architecture, methodologies, Business Process Modeling, sourcing strategies, IT skills, IT performance measurement, change management) and Green IT and sustainability..

ADJUGO wins IT-Governance mission at STIB-MIVB

This mission comprises the assessment of the current maturity in IT-Governance and the development of a roadmap for improvement. The mission will be performed by using the "Octant" tool. This tool allows us to document the interview online, compare the results among the different interviewees, benchmark with similar companies and perform what-if analysis. The tool is the perfect means to build up the best possible roadmap as it immediately shows what the result would be of certain recommendations for improvement.

STIB-MIVB has decided to act on this plan and have now entrusted the development of the Enterprise Architecture to an ADJUGO consultant.

Problem Assessment and ITIL Coaching for large bank in Brussels

A large bank in Brussels has launched their Service Delivery Plan in order to keep up future needs of the bank and customers and to prepare the path to their new developments. To support the migration to a new service model and tooling, ADJUGO has provided knowledge and experience to insure the control of problem management by determining problem inventory analyses for technical or business activation.

Thanks to this intensive action, the bank and their Problem Managers now perfectly know the current status per problem and the needed actions to close it. During this assessment all Problem Managers were coached on the bank new Service Delivery Model.

ADJUGO assists Atos WL in process optimization

Adjugo assisted Atos WL in optimizing various IT service management processes. The optimization was based on ITIL and within the view remains compliant with SAS70.

Business and IT alignment at NMBS/SNCB

The engagement comprises the full design and implementation of the IT Governance and IT Service Management processes, based on ITILv3. It includes designing and implementing from scratch of a formal project management methodology based on Prince2, project portfolio management, service level management, service catalogue management and strategic alignment between business and IT.

It involves the design and implementation of various important ITIL processes (e.g. incident and change management) and its related kpi's.

Strategic Consultancy Mission

ADJUGO has started a Strategic Consultancy mission for a Belgian Company leader in RFID products and integration projects. ADJUGO will mainly help the Company in better positioning itself but also in increasing the internal software development team productivity.

Process Improvement for Belgian Government

ADJUGO has put the bases of a Process Improvement Project for one of the major federal agencies. ADJUGO will help the Program and Projects Managers in improving the existing procedures and to implementing and deploying new processes. CMMI V1.2 will be used as reference framework.



Process Optimization

BPM training for the federal government ministries

ADJUGO will provide BPM training to the Belgian Federal Trainings Institute. This is a three year contract where, beside open trainings in BPM, specific trainings for the ministries will be provided.

Thanks to this long term contract, ADJUGO reinforces its collaboration with the Federal Government together with its leadership in BPM services.

Enterprise Architecture design for the caring sector

The design of a new Enterprise Architecture is in most of the cases related to a new IT infrastructure design. Adjugo is setting up a new approach in this matter. For a customer in the caring sector, we are developing a new Enterprise Architecture starting with the Business Processes.

Using the TOGAF layer system, we are now working on the application layer in a top down approach (from process to IT infrastructure). The end result is to adapt the IT infrastructure to new applications through adapted Business Processes. A challenge we are successfully performing with the greatest satisfaction of the customer.

Architecture practice for STIB/MIVB

ADJUGO has been chosen by STIB-MIVB to create an architecture practice. Such a practice is aimed at aligning organization's IT with organization strategy.

The mission is not limited in defining an empty shell: it consists first in defining new practice's position both across the various IT-related departments and between the IT and the business; second, ADJUGO is in charge of hiring and coaching the team; at last, ADJUGO is responsible for maturing the practice in such a way that it becomes independent and successful after ADJUGO leaves.

Such a mission has been won thanks to a high level of trust STIB-MIVB has given to ADJUGO. As always, ADJUGO will base its decisions and advices on widely accepted frameworks, and will use its experience in Change Management to make things actually happen and push ideas into organization's deep culture.

Offshore Business development for major Bank

ADJUGO has won a consultancy mission to develop business at the offshore division of a major Belgian bank. Currently, we focus on setting up a 'code migration factory', in order to modernize legacy code. The idea is to use the head start the bank has in development in EGL, the new business language IBM has launched a couple of years ago and which is slowly gaining acceptance.

Business Analysis for a major energy provider

The Portfolio Management department of the Customer has a critical need in numerous and various information in order to optimize its assets; this department must optimize the production costs and selling of gas and power.

Our action consists in bridging the gap between on a one hand the Business and on the other IT department. We are in charge of providing a clear vision of the Business needs and organization to IT teams and to organize the new department that will have the responsibility to manage data and related applications within the energy supplier.

Software Measurement for a large financial institution

ADJUGO defines and establishes a Measurement Program for the IT department of a large financial institution. The program aims to establish an organizational repository that will receive data for a diverse set of source systems. The measurement repository will allow the generation of sophisticated metrics and indicators to support the management of projects, products, processes and the organization. Combining detailed data from various sources make it possible to perform more in-depth analyses.

Change Management mission for the Beverage Industry

ADJUGO provides ITIL based Change Management role for a top 5 Beverage Industry Company. Our certified consultant will manage all changes in the IT infrastructure across Europe and he will work with technical teams in Belgium and other European countries to have the changes implemented. He will also consult management in process improvement and review existing processes. Because of his high leadership skills our consultant will also coach the ticket handling team-members in their day-to-day tasks.

Change Management mission for a materials technology group

ADJUGO performs a Change Management mission for the largest Belgian Company active in materials technology. During this As Is To Be mission the following topics have been addressed: ITIL V3 migration, Change Management Policy, Change Process Design and Release & Deployment Policy. The Change Management policies will be deployed for all internal SAP application control.

Business Development of an off-shore software development company

ADJUGO won the contract for supporting the business development of an offshore software development company owned by a major Belgian bank group. ADJUGO will help in positioning this company as a valid partner for European companies seeking a straightforward and pragmatic IT-partner for offshoring and outsourcing operations. ADJUGO's experience in the alignment of IT to business was crucial in winning this contract.

Business Analyst Mission for a large bank

ADJUGO provides functional Business Analysis to an international Belgian Bank. The project itself encloses the HO reporting application, which is developed in house, based on the financial accountancy package MIDAS. The mission consists in the functional and technical re-analyzing of the database and the programs for the United States and Asian branches. The same work will apply latter on for the European branches.

Function Point Analysis for an Insurance Company

ADJUGO will perform a Function Point Analysis project for an Insurance Company. Our highly specialized FPA-consultant will use Function Point Analysis to support the Measurement and Analysis Process Area in CMMi level 2. Thanks to her high level of experience, our consultant will also coach others in the use of FPA and will consult management on the use of the methodology in the frame of CMMi.

RUP consulting for a major Integrator

ADJUGO has won a contract for the support of the RUP methodology in a major project, run by a major integrator for the European Commission. Alec will coach the project manager and the team members in the use of RUP and will validate the UML designs made.



Project and Change Management

Framework Contract for Project Management and Service Delivery for the Belgian Government

A major Belgian ministry has awarded ADJUGO a multi-year framework contract for 'ad hoc' consultancy of project management and service delivery, amid stiff competition. We believe that our excellent price to quality ratio, the trust we have built during previous engagements and our commitment to continuous improvement were key elements in this decision. This contract will allow ADJUGO to further improve our offering in our core competence areas of project management and service delivery. It strengthens our position in the public sector, which is increasingly aware of the need to apply standard frameworks and improve IT-Governance.

IAM Project Management improvement for the Federal

The short term goal is to define the scope and the associated deliverables for the implementation process of the IAM service for applications that are used in different areas and at different levels of the public or private entities (hospitals, federal public services, local public authorities, citizens). The middle term goal is to define the functional needs for extending the IAM system to a wider set of information systems, and prepare a call for tender. The long term goal is to implement project management best practices on this project and then use them as guidelines for other projects.

Project Management mission for Dutch Bank

ADJUGO develops Retail Product Management Savings with a Netherland financial company. The used project management methodology is based on PRINCE2. Key functions for which our company was selected include high added value knowledge and consultants experience.

Project Management and coaching mission for Social Security sector

ADJUGO won a contract for interim project management in the Social Security sector. It involves an extension of the existing DMFA-application, which allows employers and social secretariats to submit their declarations electronically. The interim mission aims to get the project moving again and to provide some coaching in project management techniques.

Project Recovery For European Commission

ADJUGO has started a mission in May for the recovery of a major international project. This highly visible project suffered major delays, and progress was hard to measure. Adjugo established better monitoring practices, introduced pair programming to enhance staff morale and introduce new programmers and improved the professional image of the project by better reporting to the customer. The project is getting back on the rails, confidence is restored and the project has delivered the first stage to the customer.

SAP Quality Assurance for Federal Government

The Federal Authority has chosen SAP for the accounting and optimisation of money flows. In January 2009, ADJUGO has been asked to perform a Quality Assurance study on the existing pilot (150 users). The Customer is now able to evaluate the completion and quality of the pilot, to estimate the risk of the project and has all the necessary elements to give a green light to the roll-out. This application should be used by 5.000 users.



Green-IT and sustainability

ADJUGO partner for the Green-IT training framework for European workers

GRIN-CH project aims at identifying competences and skills for Green Jobs in accordance with market needs. As a result, GRIN-CH will develop European specialist profiles that are in compliance with the principles of the European metaframeworks EQF/e-CF and ECVET as well as guidelines for developing/setting-up further vocational training measures for Green Jobs.

The expected impact will allow for comparable skills sets for these professions of the future which supports the European labour market and thus, the employability of professionals while at the same time contributing to one of the major challenges of Europe 2020.

ADJUGO will actively participate to the drafting and implementation of a portfolio of Green-IT training and awareness sessions at European level. This project runs until end 2013.

BNP-Fortis chooses ADJUGO to set up Green IT Governance

BNP-Fortis has selected ADJUGO as its prime partner in Belgium to support their GreenIT strategy. We have started with a 'quick scan' to establish a baseline. We have defined a roadmap for GreenIT and a governance structure with KPI's at BNP-Fortis.

The IT Center of Brussels' region goes Green

ADJUGO supports the IT Center of Brussels' region in their efforts to becoming a green organization and a leader in Green-IT initiatives. ADJUGO has performed a "Green IT Quick Scan" and has given key recommendations regarding the Green-IT strategy of the Organization. Concrete actions are already on track like power measurement, green printing policy, green-IT ambassador nomination and internal awareness; more are planned.

Thanks to these quick win actions, the IT Center will immediately start to reduce its environmental footprint. This Organization is amongst the very firsts in Belgium to launch a Green-IT Strategy and Governance project.

ADJUGO as Green-IT partner for a major energy supplier

ADJUGO has been appointed by one of the major Belgian electricity suppliers to help him in the set-up of the Green-IT elements of his Corporate Social Responsibility Plan (CSR). More and more public and private organizations are now putting into place their CSR into which Green-IT and more particularly ICT as an energy efficiency mean are taking a growing place.

Green-IT Endorsement from European Commission

ADJUGO is now officially an « Endorser » of the « EU Code of Conduct on Data Centres ». and is the first IT-Governance company in the Benelux to receive this qualification. As an Endorser, ADJUGO has already added the CoC to its training offering: « The Benefits of Green-It Governance ». The Company also proposes an array of services to support its customers in implementing, adhering and monitoring « CoC Best Practices and metrics », including instructions for the IT purchasing department.

Green-IT Quickscan at BEA

Adjugo has performed a Green-IT Quick scan at the Brussels Enterprise Agency. The quickscan proved to be of great added value to the client and ideas are exchanged to bring this one step further in the future.

Green-IT Methodology conforms to EU recommendation

The Green-It Governance methodology developed by ADJUGO is in line with the latest European Union's recommendation on datacentre efficiency (Code of Conduct for Datacentres). Our Green-IT Governance approach helps public and private companies to reduce their IT energy bill and cut their greenhouse gas emission while conforming to the new EU's best practices.

Green IT Governance Maturity Model

ADJUGO has developed the first Maturity Model allowing any kind of Organization, small to large, to efficiently assess and continuously monitor its level of Green IT. This Green IT Governance Framework, supported by a dedicated Dashboard tool, integrates smoothly with popular Governance methodologies and performance indicators used by major organizations.